



Office of International Affairs UM
2023 Edition

Universitas Negeri Malang (UM)

International Students

Handbook



FOREWORD FROM THE RECTOR

Welcome to Universitas Negeri Malang (UM)!

As the Rector, I want to personally welcome you to the home of excellence in learning innovations, Universitas Negeri Malang, also known by its abbreviation, UM. Congratulations for having come this far. Some of you might have to travel from the other side of the globe to study at UM. We are glad that you are now officially part of UM.



International students are a vital and thriving part of UM's academic community.

We are proud to have a vibrant global community with students coming from various parts of the world: Asia, Africa, North and South America, Europe, and the Pacific. Such diversity will help broaden the base of mutual understanding and people-to-people relations among students about their neighbors in the world. Living in a global society, mutual understanding and collaborations are central in making the world a better place for everyone. At UM, you will build lifelong friendships. You may meet your future business partners or research partners here. So, make the most of your time studying at UM.

UM's international students are valued members of our community. We are here to support you the best we can. You can access the resources provided to help you succeed in achieving your degree, as well as expanding your horizon and enriching your experience throughout your academic career. We have a network of people across the university – faculty members, your fellow students, Office of International Affairs, doctors, counselors, librarians, and many more – who are part of our team to help you succeed. We also have facilities such as libraries, fitness center, health center and pharmacy, counseling service, convenience stores, prayer rooms, and many more, that can help you study and maintain your wellbeing. And we also have a robust alumni network that you can reach out once you graduate to maintain your connection with UM. We are here to be with you and to assist you during your time on campus and after you graduate.

The time you formally registered to study at UM, you became a part of the UM community. Being part of the UM community is both an opportunity and a commitment. It is a commitment to stay engaged, stay in touch, and represent the University. Please be an active member of the community. Do not hole up in your

dorm room all the time. Go out and make friends with other international students and domestic students. Take part in academic discussions, seize opportunities to be involved in research led by faculty members, and participate in student activities. In addition, we want you to stay in touch. While you are in Malang, stay in touch with your family in your home country; and likewise, when you are in your home country or anywhere outside Indonesia once you graduate, we want you to stay in touch with us. We hope that there is always a piece of UM in your heart and in your mind wherever your journey takes you. And we hope that the friendship and the networks you develop while you are at UM will continue to flourish even after you complete your degree.

Once again, welcome to UM. You have taken a courageous step in your life by deciding to study at a foreign university. We are certain that unique opportunities await you. We applaud you for your courage and willingness to embrace new friends, new cultural experiences. At the same time, we want you to honor your own heritage while you are here, in Malang, Indonesia.

Malang, 19 August 2023

Prof. Dr. Hariyono, M.Pd
Rector

FOREWORD FROM THE DIRECTOR

Very warm welcome to Universitas Negeri Malang (UM).

I'd like to extend my warm welcome to you, new international students of Universitas Negeri Malang (UM). UM, your new academic homebase, is one of the highest ranked universities in Indonesia. We take pride in our pedagogic root and our thriving contributions in science, technology, engineering, arts, health, education, social sciences, and humanities.



As you commence your study at UM, you become part of our thriving diverse academic community. Your fellow international students have come as far as Tanzania, Venezuela, Kazakhstan, Egypt, Thailand, East Timor, and many other countries in Asia, Europe, America, Africa, and the Pacific, in addition to having first-hand experience interacting with Indonesian domestic diversity: ethnicities, languages, religions, cultures, etc. Experiencing life and study in such a diverse setting will equip you with many soft skills needed in navigating life in a global community. So, be immersed in the academic community of UM.

This handbook will be a handy guide to living and studying in Indonesia, especially studying at UM. We applaud you for making a very big life decision to study at a foreign university. For many of you, not only that it means being millions of miles away from home, but it also means a commitment to embracing new ways of living – new language, new friends, new academic culture, new social life, and so on. While there are a lot of exciting new things await you, you need to anticipate culture shock too. It is a normal phase when we live abroad. Rest assured that you have all the support you need to make you succeed in your academic career at UM. You can utilize the recreational facilities and the health center to ensure your physical wellbeing. You can visit our counseling service in the event you need professional help in maintaining your psychological wellbeing. Find many pieces of useful information in the handbook.

Office of International Affairs is committed to supporting you during your academic career at UM. We will help you with admission, immigration documents, liaison with your scholarship donors and other institutions related to your study at UM. Don't hesitate to contact us for a consultation or simply for a chat. And once you finish your study, stay connected with us through our alumni network. Hopefully, you always

bring a piece of UM wherever life journey takes you.

I wish you all the best in your academic undertakings. Let's hope the knowledge, skills, and networks that you develop during your study at UM will take you far in life but keep you closer to UM.

Malang, August 19, 2023

Dr. Evi Eliyanah

Director,

Office of International Affairs

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INTRODUCTION TO INDONESIA

MAP OF INDONESIA

INFOGRAPHIC



Source: https://www.freepik.com/free-vector/linear-indonesia-map-graphics_12553785.htm?query=map%20of%20indonesia

1. About Indonesia

Bhinneka Tunggal Ika 'Unity in Diversity'

Negara Kesatuan Republik Indonesia 'Republic of Indonesia' is the world's largest archipelagic country located in Southeast Asia, between the Indian and Pacific oceans, consisting of more than seventeen thousand islands. Populated by over 260million people from Sabang (Indonesia's western farthest city) to Merauke (Indonesia's eastern farthest city), Indonesia the world's fourth most populated country.

Indonesia has hundreds of different native ethnics, with Javanese as the largest ethnic group. However, the people have a shared national identity, as expressed in Indonesia's national motto, *Bhinneka Tunggal Ika* 'Unity in Diversity' (literally means 'many, yet one'). The motto defines the diversity that shapes the country.

Pancasila

Pancasila, taken from Sanskrit words *panca* 'five' and *sil* 'principles', is the national ideology of Indonesia. It was initiated by the founding fathers during the pre-independence time (1 June 1945), and has been the philosophical basis of Indonesian state since then.

Pancasila involves five inseparable and unified principles:

1. Ketuhanan yang Maha Esa 'Belief in the one and only God'
2. kemanusiaan yang adil dan beradab 'Just and civilized humanity'
3. Persatuan Indonesia 'The unity of Indonesia'

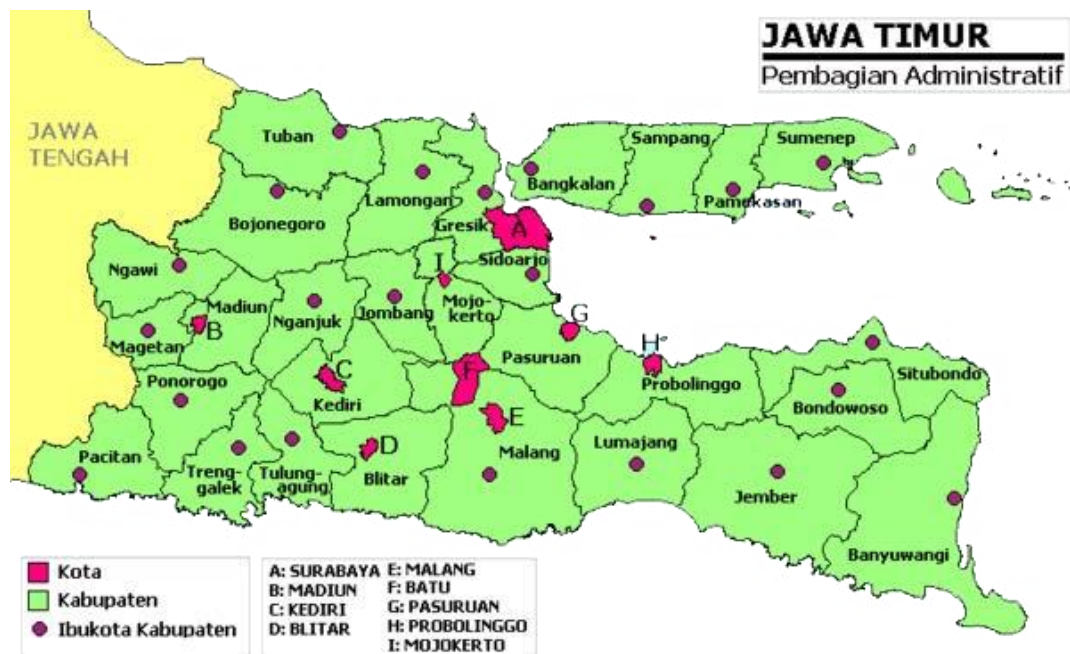
4. Kerakyatan yang dipimpin oleh hikmat kebijaksanaan dalam permusyawaratan/ perwakilan 'Democracy guided by the inner wisdom in the unanimity arising out of deliberations amongst representatives'
5. Keadilan sosial bagi seluruh rakyat Indonesia 'Social justice for the whole people of Indonesia'



Source: <https://www.gudanglogo.com/2017/06/download-logo-garuda-pancasila-vector.html>

2. About East Java

Jawa Timur 'East Java' is one of the thirty-four provinces of the Republic of Indonesia. It is located on the eastern end of the Java Island, and it covers an area of about 48.000 km². Surabaya is the capital of the province and the second largest city in Indonesia. East Java is popular with its great variety and natural beauty, having impressive volcanoes and fertile plains leading to the sea. Populated by approximately 38 million inhabitants, East Java is the second most populated province in Indonesia.



Source: https://id.wikipedia.org/wiki/Daftar_kabupaten_dan_kota_di_Jawa_Timur

3. Living in Malang

Malang is the second largest city in East Java, located 90 km south of Surabaya. It is a busy city with a population in excess of 800.000. Situated at an altitude of 450 m and circled by attractive volcanoes, it is cool, tree-lined and tourist-friendly in all respects. The city has a reputation as a centre for higher education and learning, with an enormous number of schools and colleges attracting students from all over Indonesia. It is said that up to half of the population is made up of students. Malang becomes a fascinating tourism destination with various cultures and landscapes. Malang's big attraction is the moderate weather and relatively slower pace of life. For recreational activities, you can play a round of golf, hike in Malang's mountain ranges, visit one of the ecotourism hotels in the neighboring city of Batu, make a day or weekend trip to the beaches at the south or north coast, explore the Bromo - Bertiri National Park or the Baluran National Park, experience one of the local waterfalls, go

white-water rafting or tour the tea plantations near Singosari and Lawang, or visit ancient Hindu temples nearby. The landscape in East Java offers many possibilities for a day trip. Explore some of the villages and discover Indonesian home industry where they produce leatherware, stone reliefs and statues, bronze statues, or furniture. There are many wedding receptions, Javanese ceremonies, city festivals, wayang kulit 'shadow puppet', or dance performances that you can attend. Your social calendar can be filled with social activities once you get in contact with the Indonesian people who will invite you to these festivities as a newcomer.



Source: <https://www.sejarah-negara.com/968/peta-malang/>

The Indonesian Language

Bahasa Indonesia, or Indonesian, is one of the most widely spoken languages in the world. It has only relatively small set of sounds, with only nineteen native consonant sounds b, c, d, g, h, j, k, l, m, n, ng, ny, p, q, r, s, t, v, w, x, y, glottal stop, and six vowels a, i, u, e, o. As a national language, Indonesian functions as lingua franca that unites the archipelago.

Most Indonesians also speak a local language. There are around 700 indigenous local languages, including Javanese, Sundanese and Balinese, which are commonly used at home and within the local community. However, the country's formal education, nearly all national mass media, governance, administration, judiciary, and other forms of public communication are conducted in Indonesian.

The local language spoken in Malang is called Malangan Javanese. Many people in the city speak Javanese, Indonesian, as well as English. However, older people in the rural area might only speak Javanese. In addition to Malangan Javanese, people in Malang also speak a local youth language, Walikan. The language reverses Javanese and Indonesian words before incorporating them into Javanese sentences.

The followings are some useful phrases in Indonesian and their English translations.

Selamat [pagi siang sore malam].	Good [morning day afternoon evening].
Terima kasih.	Thank-you.
Ya.	Yes. (often means no)
Tidak.	No.
Apa kabar?	How are you? What's new?
Baik, dan [Bapak Ibu]?	Fine, and you? (to man woman)
Saya tidak bisa bahasa Indonesia.	I don't speak Indonesian. (This will be painfully obvious to any Indonesian, but it's a polite way to fill in those awkward moments.)
Selamat [jalan tinggal].	Good-bye. (to person leaving to person staying)
Kembali.	You're welcome.
Silakan [duduk masuk].	Please [sit down come in].

Ke [kiri kanan].	To the [left right].
[terus lurus]	straight ahead.
[Rumah Gedung Jalan] [ini itu].	[This That] [house building street].
Ke mana?	Where are you going? (Also a common polite greeting.)
Saya mau ke ...	I am going to ... (pick a place)
Saya tidak tahu.	I don't know. (This will likely be obvious to the driver but may encourage him to find directions elsewhere.)
Di [sini sana].	[Here There]. (Not really useful, but it's something to say while you're pointing at the house.)
Kiri, kanan?	Left or right? (Drivers often ask this when approaching a street they assured you they grew up on.)
[Berhenti! Stop!]	Stop! (Often necessary)
Salah.	Wrong.
Saya mau pulang.	I want to go home.

Dari mana?	Where are you from? (For some reason, Indonesians are very good at spotting foreigners.)
Saya dari Kanada.	I am from Canada.
Sudah lama di [Indonesia sini]?	Have you been [in Indonesia here] very long? (Again, a polite question, but you are really being asked how long you have been here.)
Saya sudah dua [hari minggu] di [Indonesia sini].	I have been [in Indonesia here] for two [days months] already.
Sudah kawin?	Are you already married? (Another polite question, not often a pick-up line.)
Sudah punya anak?	Do you have any children? (a popular topic)
[Sudah Belum].	[Already Not yet].
Di mana ...?	Where is ...? (fill in a place name)
Berapa umurnya?	How old are you?
Berapa umurnya?	How old are you? (Another common, polite question.)
Tinggal dimana?	Where do you live?

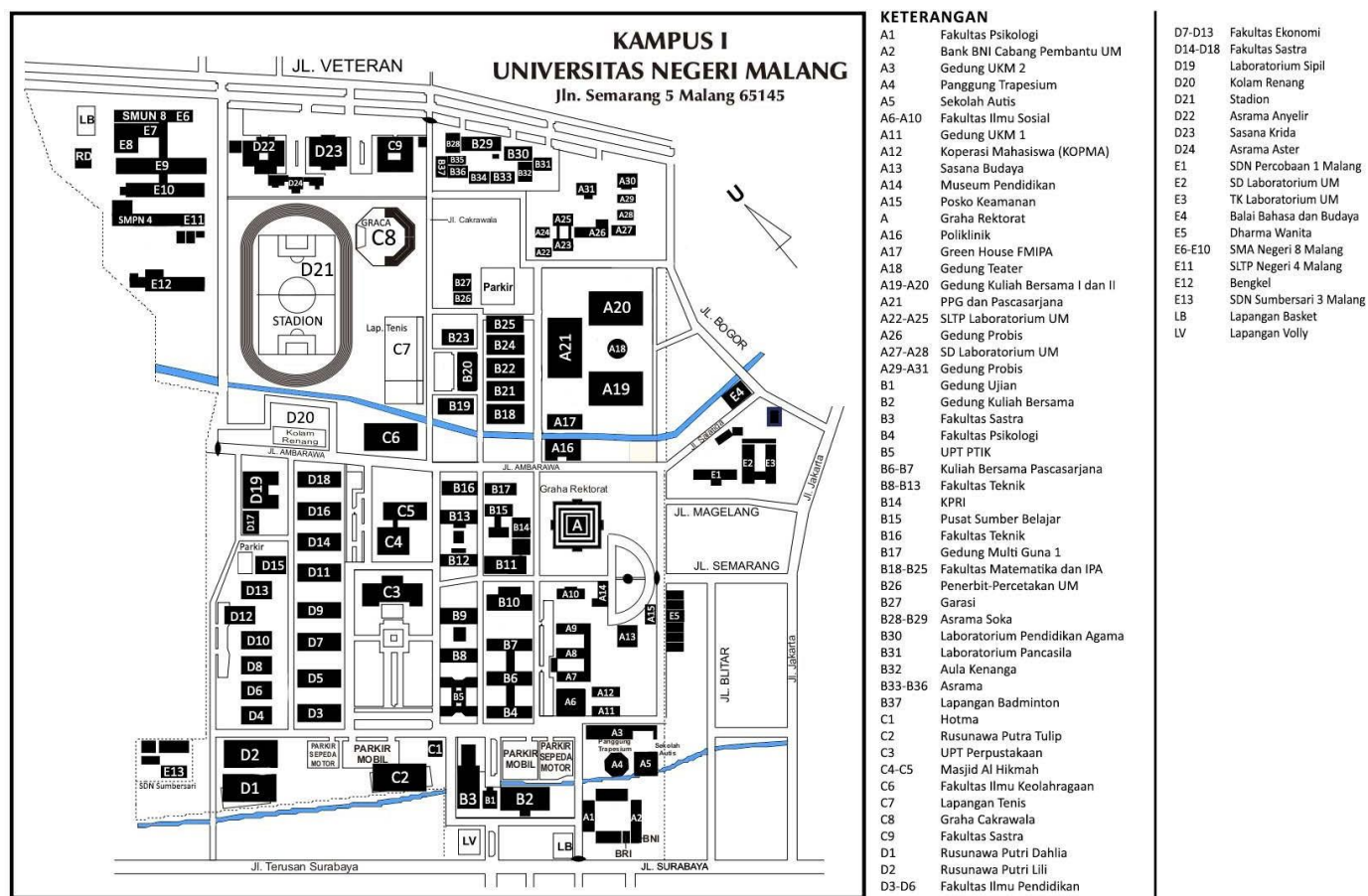
[nol kosong]	zero
satu	one
dua	two
tiga	three
empat	four
lima	five
enam	six
tujuh	seven
delapan	eight
sembilan	nine
sepuluh	ten
sebelas, duabelas, tigabelas, ...	eleven, twelve, thirteen, ...
dua puluh, tiga puluh, ...	twenty, thirty, ...
dua puluh lima	twenty five
seratus, dua ratus, ...	one hundred, two hundred, ...
seribu, dua ribu, ...	one thousand, two thousand, ...
sejuta, dua juta, ...	one million, two million, ...
... setengah	... and a half

Housing

Students can opt for on-campus and off-campus housing. Student dormitory services offers housing for full time Universitas Negeri Malang students who want to live on campus. Students can apply in the beginning of the semester online. The dormitory does not offer food services, so residents are required to prepare their own meal plans. International students will stay at the Edelweiss and Aster House. For more information, students can check the website (<http://asrama.um.ac.id/>), or directly message their Whatsapp hotline number: +62858-5661-1426.

If students want to live off-campus, they can check the following website: <https://mamikos.com/kost/kost-malang-murah>. Housing advertisements can be found online. They are commonly listed by neighborhood district (i.e. Sumber Sari, Sigura-Gura, Bendungan Sutami, Veteran, Terusan Surabaya, etc). See the map below to identify areas near UM.

MAP OF UNIVERSITAS NEGERI MALANG



Source: <https://um.ac.id/unduh/denah-kampus-um/>

STUDYING AT UNIVERSITAS NEGERI MALANG (UM)

1. Universitas Negeri Malang (UM)

Formerly established as the Institute of Teaching and Education Sciences of Malang in 1954, Universitas Negeri Malang is one of the oldest and most prominent teacher training institutions in Indonesia.

Universitas Negeri Malang offers a variety of international programs which fall into two categories: degree and non-degree programs. The degree program includes Beasiswa Unggulan, Kemitraan Negara Berkembang (KNB), UM International Student Scholarship (UM ISS) and Self-funding Program while the non-degree program consists of Darmasiswa, Training Experiences, CLS, BIPA, In Country, Indonesian Overseas Programme, Internship, KKN, Field Course, and UM iCamp.

2. Faculties and Departments at UM

Faculties	Departments
Faculty of Sports Science (http://fik.um.ac.id/)	1. Department of Physical Education, Health, and Recreation. 2. Department of Sports Training Education 3. Department of Sports Science 4. Department of Public Health Science
Faculty of Mathematics and Natural Sciences (http://fmipa.um.ac.id/)	1. Department of Mathematics 2. Department of Physics 3. Department of Chemistry 4. Department of Biology
Faculty of Letters (http://sastra.um.ac.id/)	1. Department of Indonesian 2. Department of English 3. Department of Arabic 4. Department of German 5. Department of Arts and Design
Faculty of Economics (http://fe.um.ac.id/)	1. Department of Economics 2. Department of Accounting 3. Department of Management

Faculty of Education (http://fip.um.ac.id/)	1. Department of Educational Technology 2. Department of Guidance and Counselling 3. Department of Non-Formal Education 4. Department of Elementary and Preschool Education 5. Department of Education Administration 6. Department of Special Education
Faculty of Engineering (http://ft.um.ac.id/)	1. Department of Mechanical Engineering and Industrial 2. Department of Civil Engineering and Planning 3. Department of Electronic Engineering and Informatic 4. Department of Culinary Arts and Fashion Education
Faculty of Social Sciences (http://fis.um.ac.id/)	1. Department of Geography 2. Department of Sociology 3. Department of Civics and Citizenship 4. Department of History 5. Department of Social Science 6. Department of Communication Science
Faculty of Psychology (http://fppsi.um.ac.id/)	1. Department of Psychology Education 2. Doctorate on Psychology Education

Faculty of Vocational (https://fv.um.ac.id/)	1. Manufacturing Engineering Technology 2. Automotive Engineering Technology 3. Energy Generation Engineering Technology 4. Engineering Technology for Civil Building Planning and Maintenance 5. Electronic System Engineering Technology 6. Fashion Design 7. Culinary Arts 8. Accounting 9. Marketing Management 10. Animation 11. Digital Library
Graduate School (http://pasca.um.ac.id/)	1. Master's Program 2. Doctorate Program

3. Immigration Documents

Everyone who wants to come or study at UM must have a stay permit that corresponds to their purpose of stay. Several types of stay permit and an exit permit document are described below:

• Telex Student Visa

If you are registered for a degree program at UM, you must apply for a TELEX student visa at the Indonesian embassy of your country prior to your travel to Indonesia.

Kartu Ijin Tinggal Terbatas (KITAS) / Resident Permit Card

The KITAS application process for international students at UM usually takes at least one year. In order to get a KITAS, the students must prepare the following documents:

- a. Study permit
- b. ID card of the sponsor (Director of OIA's ID card)
- c. Copy or scan of passport
- d. Request letter and guarantee letter from UM
- e. KITAS application letter
- f. Medical statement
- g. Family register (KK)
- h. Birth certificate
- i. Stamp (materai 10000)
- j. Completed ID Form in a folder

Note: If you are a KNB/Darmasiswa students, you have to provide:

- k. SK Darmasiswa/KNB
- l. KITAS payment exemption from Setneg (SK Rp.0-rupiah)

• Exit Permit Only (EPO)

EPO is needed international students who are leaving Indonesia for good. They use the EPO when their KITAS has expired.

In order to apply for EPO, you must prepare the following documents:

1. The original KITAS
2. EPO application letter
3. Sponsor letter and sponsor's ID card (Director of OIA's)
4. EPO request letter
5. Guarantee letter
6. Airplane ticket
7. Copy or scan of passport

EPO application takes ten days based on the immigration regulation.

Important notes:

If you lose your passport, you must apply for a new passport in your country's embassy in Indonesia. If your embassy does not exist in Indonesia, ask for assistance from the immigration office in your area.

If you lose your KITAS, you must report in to the police and fill in a BAP (Berita Acara Perkara) process in the court, and pay the fine based on the regulation.

4. Academic Affairs

Once you arrive in the university, you must register yourself to the "Registrasi dan Statistik" office at Graha Rektorat, 2nd floor.

1. Bring the required documents from International Office
2. Fill the registration form (the form is based on your faculty)

3. After that, you will get the validation letter as a requisite to get your campus-uniform and ID card.

During the pandemic, you can do this process online through the university's academic information system. <https://registrasi.um.ac.id/home/>

Once you are admitted, you will be assigned an academic advisor who will guide you in selecting and registering for courses each semester. Contact your head of study program/department for more information.

One semester consists of 16 weeks. Classes are conducted based on the following table: <https://um.ac.id/eng/akademik/seleksi-mahasiswa/sistem-perkuliahan/>



5. Facilities

Universitas Negeri Malang has many public facilities that are available for students, as follows:

Meeting halls:

There are three big buildings on campus, namely: Graha Cakrawala, Sasana Krida, and Sasana Budaya.

Libraries:

The main library building has three floors. There are several facilities you can find here, such as hotspots, reading rooms, photocopy service, computers, access to international journals, and various books and scientific work collections. Students can borrow three books for two weeks and have the right to extend the time for two weeks.

The working hours starts from 07.30 to 16.00 on Monday to Thursday. For Friday the library opens from 07.30-11.00 and 13.00-15.00. The library is closed on Saturday and Sunday. To enter the library, students must log in first by scanning their student ID in the entrance. You can also access Faculty-based libraries in your respective faculties.

Health Clinic:

It is located at Jl. Ambarawa, close to the Rectorate building. It opens every weekday, starting from 07.00-12.00. They offer the following services: pharmacy, general check-up, dental clinic service, and birth control. In addition, the clinic also provides a service for blood donation.

Banks:

1) Bank Negara Indonesia UM Branch:

This bank is located at Jl. Surabaya No. 4 Malang. It is only a few meters away from the Jl. Surabaya gate. The bank's opening hours are Monday to Friday starting from 08.00 to 16.00.

2) Bank Rakyat Indonesia UM Branch:

This bank is located at Jl. Surabaya No. 4 Malang. The bank provides services to the campus community and the general public every working day from 08:00 to 15:00, Monday to Friday.

Post Office:

UM Post Office is located nearby the parking lot of Faculty of Social Sciences (A10 Building). UM Post Office opens on Monday-Friday from 07.30 to 15.00; Saturday from 07.30 to 11.30.

Parking lot:

The main parking lot with the largest capacity is located in the south of Graha Cakrawala building, Graha Cakrawala basement, and A2 Parking lot. For the sake of the security, it is highly recommended that vehicles must be parked in the designated parking areas.

Sport Facilities:

Universitas Negeri Malang provides sport facilities such as football field, tennis court, basketball court, table tennis, volley, badminton court, swimming pool, fitness center, and multipurpose buildings.

Art Facilities:

Students can explore their talents in art by joining student activity units, for instance, Choir, Karawitan 'Javanese orchestra', Dance music, Art and craft/skill, and Drama/Theater.

Internet Access:

Internet access is available on campus area. Students can access the wi-fi using their UM credentials. They can also log-in to the service anywhere using Eduroam available network.

6. Office of International Affairs

The Office of International Affairs (OIA) aims to ensure that you have a remarkable study experience at Universitas Negeri Malang.

OIA consists of four main staff divisions: student registry, immigration, finance, and international relations. The office is responsible for managing the schedule of various international programs and cultural activities. This is the place where international students can find excellent resources of information about academic life, immigration, local cultures, tourism places, and safety. Any information related to OIA can be found here: oia.um.ac.id

We can be contacted through email (oia@um.ac.id) and our hotline number (+6282134134620).

Service Hours

Service hours at OIA start from 08.00 to 15.30 (GMT+7) from Monday to Thursday and to 14.30 (GMT+7) on Friday (except on special occasions or holiday).

OTHER IMPORTANT INFORMATION

1. Culture Shock and The Process of Cultural Adjustment

What is it?

Culture shock is the natural reaction that occurs when we are uprooted from our cultural environment and transplanted into a new situation where the words, gestures, customs, signs and symbols that have previously helped us to make sense of our surroundings suddenly have no meaning or have new meanings. While culture shock implies something immediate, the onset is usually gradual and cumulative.

How can I avoid it?

Since culture shock is a natural response, your strategy should not be how to avoid it, but instead, how to manage it. Being able to anticipate the feelings you may encounter and having an understanding of the cycle of adjustment should help minimize much of the difficulty of adjusting to life in the United States. While at times it may be an unpleasant experience to go through, adapting to a new culture provides great opportunities for personal growth and development.

What are the stages of Culture Shock and cultural adjustment?

- (1) "Honeymoon stage"—When you first arrive, the differences you observe are new, exciting and interesting. You are optimistic and are likely to focus on the positive aspects of your new environment.
- (2) "Hostility stage"—As some time passes, the differences that were once interesting, have now become obstacles for you to get things done or communicate effectively. You may begin experiencing any of the following feelings or behaviors:
 - disorientation and confusion
 - acute homesickness for family, friends and places
 - loneliness
 - helplessness
 - irritability
 - sadness and depression
 - frequent frustration
 - being easily angered
 - fatigue
 - withdrawing from friends or other people
 - self-doubt, sense of failure
- (3) "Humor stage"— Gradually, you begin to feel more oriented and comfortable in the new culture. Your confidence builds as you start to adjust to the differences and expand our circle of friends.
- (4) "Home stage"— Don't underestimate the adjustment that will be required when

you return home from your sojourn. People go through a similar series of stages upon re-entry to their home culture. Consult your International Student Advisor to make sure you are prepared.

2. Etiquettes at UM

- Students are required to wear appropriate attire in the University vicinity (students are not allowed to wear, for examples: T-shirts, short pants and slippers, sandals, flip-flops, etc.);
- Students are strongly encouraged to speak in Indonesian or alternatively English during their study in Indonesia (mostly in the University vicinity);
- Students should be very cooperative with the Office of International Affairs and should participate in ALL PROGRAMS held by the Office;
- Should the students be absent from classes or any official events held by the University, prior written notice should be made;
- Students should practice adapting to Indonesian cultural norms;
- Students are required to verify the validity of their immigration documents – e.g., passport, visa (KITAS), STM, and SKTT – and must periodically report to OIA. Any immigration related issue caused by the negligence of the students will be the SOLE RESPONSIBILITY of the students.
- Students must:
- refrain from engaging in any political and ideological indoctrination or activities;
- refrain from committing crimes during their stay in Indonesia, e.g., illegal trading, trafficking, drug-dealing, drug abuse, and any form of harassment;
- not undertake any work for profit or earn living during their study in Indonesia;
- be aware that most of Indonesian society do not welcome in excessive alcoholic drinks consumption.
- be aware that the main purpose of their stay in Indonesia is ONLY for studies.

3. Insurance

No one wants to get sick, but no one knows when the problem comes. If you got a mild sickness, you can visit UM Health clinic or buy a generic or branded drugs over the counter, however if you get severe sickness, you can use insurance to cover the hospital bill. International students at UM must have a health insurance. These are some companies that you can contact: BNI Life, Bumida, and AXA.

For more information such as about the coverage, premium, and payment, you can contact the Office of International Affairs.

4. Bank

Following is a list of banks near campus that coops with international service such as VISA, Link, etc. For more information about the bank service, you can contact the bank directly.

Nama	Lokasi
Bank OCBC NISP Malang	Jl. Galunggung No.78, Gading Kasri, Klojen, Kota Malang, Jawa Timur 65115
Bank BRI	Jl. Bend. Wlingi, Sumbersari, Kec. Lowokwaru, Kota Malang, Jawa Timur 65145
Lab. Bank Syariah Muamalat	Universitas Negeri Malang, Jalan Surabaya, Sumbersari, Kec. Lowokwaru, Kota Malang, Jawa Timur 65145
BNI UM	Jl. Semarang No.5, Sumbersari, Kec. Lowokwaru, Kota Malang, Jawa Timur 65145
BRI KK UM	Jl. Surabaya No.6, Sumbersari, Kec. Lowokwaru, Kota Malang, Jawa Timur 65115
Bank Mandiri Galunggung	Jl. Galunggung, Gading Kasri, Klojen, Kota Malang, Jawa Timur 65115
Nobu National Bank	Malang Town Square, Jl. Veteran, Penanggungan, Klojen, Kota Malang, Jawa Timur 65145
Bank Jatim	Jl. Terusan Dieng, Pisang Candi, Sukun, Kota Malang, Jawa Timur 65115
Bank Mayapada	Jl. Jenderal Basuki Rahmat, Klojen, Kota Malang, Jawa Timur 65119
Bank BCA KCU Malang	Jl. Jend. Basuki Rachmat No. 70-74, Klojen, Kota Malang, Jawa Timur 65111
Teras BRI Sigura-Gura	Jalan Sigura-Gura No.Kav. C, Karangbesuki, Sukun, Kota Malang, Jawa Timur 65145
Bank Indonesia	Jl. MGR Sugiyopranoto No.4, Kiduldalem, Klojen, Kota Malang, Jawa Timur 65119

5. Indonesian Bills and Coins

Currency

Indonesia Currency is called Rupiah (IDR; symbol Rp). Notes are in denominations of Rp100.000, 50.000, 20.000, 10.000, 5.000, 2.000 and 1.000. Coins are in denominations of Rp1.000, 500, 100, 50 and 25.

Currency Exchange

Although there should be no difficulty exchanging major currencies in the main tourist centers, problems may occur elsewhere. The easiest currency to exchange is the US Dollar. If you bring American Dollars (US\$) to Indonesia, please kindly noted that the following terms of US Currency/ US Dollar which may not be accepted in major banks or companies as follows:



The above information is retrieved from
<https://www.sulawesiexperience.com/indonesia-money-currency.html>

Series Number with CB and DB code are not accepted.

Year making is lowest than 2005 are not accepted.

Money that is illegally written / in a state of tearing is not accepted.

Credit Card, Debit Cards and ATMs:

Majority of credit cards are accepted by most of the hotel including the bar, restaurant and shop in major cities in Indonesia. American Express, MasterCard, Visa, Diners Club, HSBC, Standard Chartered and Eurocard are widely accepted in Jakarta and other cities in Indonesia. In more remote areas, it is best to carry cash in small denominations. ATMs are available in towns.

Traveler's Cheques:

Limited merchant acceptance but can be easily exchanged at banks and larger hotels. To avoid additional exchange rate charges, travelers are advised to take traveler's cheques in US Dollars or Pounds Sterling. American Express are more widely accepted.



The above information is retrieved from

<https://money.kompas.com/read/2023/02/23/142722026/gambar-dan-ciri-ciri-uang-baru-rp-10000-rp-5000-rp-2000-dan-rp-1000?page=all>

6. Shopping

There are lots of shopping centers around Malang, some of them are listed below:

Nama	Lokasi
Sardo Swalayan	Jl. Gajayana, Kec. Lowokwaru, Dinoyo, Kota Malang, Jawa Timur 65145
Pasar Gede Malang	Jl. Kyai Tamin, Sukuharjo, Klojen, Kota Malang, Jawa Timur 65145
Pasar Rakyat Oro-oro Dowo	Jl. Guntur, Kel. Oro-oro Dowo, Klojen, Kota Malang, Jawa Timur 65145
Mall Olympic Garden (MOG)	Jl. Agus Salim No 10-16, Kota Malang, Jawa Timur
Malang Town Square (Matos)	Jl. Veteran, Penanggungan, Klojen, Kota Malang, Jawa Timur 65145
MX Mall	Jl. Veteran, Penanggungan, Klojen, Kota Malang, Jawa Timur 65113
Dieng Plaza (Cyber Mall)	Jl. Raya Langsep No.2, Malang
Mall Dinoyo City	Jl. MT. Haryono No 195-197, Dinoyo, Kec. Lowokwaru, Kota Malang, Jawa Timur 65144
Blossom Butik	Jl. Kawi Atas, Gading Kasri, Klojen, Kota Malang 65119
Heroine Exp	Jl. Semeru, Oro-Oro Dowo, Klojen, Kota Malang, Jawa Timur 65115
Rumah Dannis	Jl. Soekarno Hatta, Jatimulyo, Kec. Lowokwaru, Kota Malang, Jawa Timur 65141
Altara	Jl. Pasar Besar, Sukoharjo, Klojen, Kota Malang, Jawa Timur 65118
Matahari	Malang Town Square, Jl. Veteran, Penanggungan, Klojen, Kota Malang, Jawa Timur 65145
Inspired27	Jl. Soekarno Hatta D-511, Mojolangu, Kec. Lowokwaru, Kota Malang, Jawa Timur 65141
Eiger Store	Soekarno Hatta No. 9A, Jatimulyo, Kec. Lowokwaru, Kota Malang, Jawa Timur 65141

CONTACTS

1. Embassies in Indonesia

• CAMBODIA

Jl. TB Simatupang Kav 13 Kebagusan
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Fax : +62217812524
Website : www.cambodiaevisa.com/asia/cambodia-embassy-in-indonesia/

• INDIA

Jl. HR. Rasuna Said Kav S-1 Kuningan
Jakarta Selatan 12950
Telp: +62215204150, +62215204152,
+62215204157
Fax : +62215204160
Website : www.indianembassyjakarta.com/index.php/visa-services

• LAOS

Jl. Patra Kuningan XIV No. 1A Kuningan
Timur Jakarta 12950
Tel (+62) (21) 522 9602 / 3
Fax (+62) (21) 522 9601
Email : laoembjktof@hotmail.com

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Central
Jalan Ampang 50450 Kuala Lumpur,
Malaysia
Telp: (+60) 16-233 0103
Fax: (+60) 3-2162 0103

• RUSSIA

Jl. HR Rasuna Said Kav. 7 No. 1-2
Kuningan Jakarta Selatan 12950
Telp: +62215222912, +6221522291
Fax : +62215222916

• SYRIA

Jl. Karang Asem I No. 8 Kuningan Raya
Jakarta 12950
Tel : (+62) (21) 520-4117 / 525-5991 Fax:
(+62) (21) 520-2511
Email: syrianemb@cbn.net.id or
welcometo@syrianembassy.or.id

• TANZANIA IN MALAYSIA

in 110016
44 Jl. U Thant 5500 Kuala Lumpur
Tel (603) 4251 7603 Fax(603) 4251 5641
E-mail: kualalumpur@foreign.go.tz

• THAILAND

Jl. Imam Bonjol No. 71 Menteng Jakarta
Pusan 10310
Telp: +62213904052,
Fax: +62213107469

• TUNIS

Jl. Karang Asem Tengah Blok C-5 No.
15 Kuningan Timur Setiabudi Jakarta
Selatan DKI Jakarta, RT.8/RW.2,
Kuningan Tim., Jakarta Selatan, DKI
Jakarta 12950
Tel: (021) 52892328/9 Fax (+62) (21) 525
3123
Email at.jakarta@diplomatie.gov.tn or
tunjakarta@gmail.com

• UKRAINE

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Epicentrum
Jl. H. R. Rasuna Said, Jakarta Selatan
12940
Tel: (00 6221) 250-08-01

Fax: (00 6221) 250-08-02

Telp: (021) 50831000

Website: <http://indonesia.mfa.gov.ua>

Email: emb_id@mfa.gov.ua

• **VIETNAM**

Jl. Panarukan No. 11 Menteng Jakarta
Pusat Telp: +62213149975

• **SOUTH KOREA**

Jl. Gatot Subroto No.Kav 57, RT.1/RW.4,
Kuningan Tim., Kecamatan Setiabudi,
Kota Jakarta Selatan, Daerah Khusus
Ibukota Jakarta 12950
Telp: (021) 29672555

• **CHINA**

(Konsulat Jendral China)
Jl. Mayjen Sungkono No.105, Dukuh
Pakis, Kec. Dukuhpakis, Kota SBY, Jawa
Timur 61124
Telp: (031) 99539343

• **TIMOR LESTE**

Mayapada Tower Lt. 19, Jl. Jend
Sudirman Kav. 28, Setiabudi, RT.4/
RW.2, Kuningan, Karet, Kecamatan
Setiabudi, Kota Jakarta Selatan, Daerah
Khusus Ibukota Jakarta 10350
Telp, (021) 57940102

• **LIBYA**

Jl. Patra Kuningan XII, RT.6/RW.4,
Kuningan Tim., Kecamatan Setiabudi,
Jakarta, Daerah Khusus Ibukota Jakarta
12950

• **UNITED STATES OF AMERICA**

Jl. Medan Merdeka Sel. No.3-5,RT.11/
RW.2, Gambir, Kecamatan Gambir, Kota
Jakarta Pusat, Daerah Khusus Ibukota
Jakarta 10110

• **SUDAN**

Patra Kuningan 14 No.7, RT.6/RW.4,
Kuningan Tim., Kecamatan Setiabudi,
Kota Jakarta Selatan, Daerah Khusus
Ibukota Jakarta 12950

• **EGYPT**

Jl. Teuku Umar No.68, RT.5/RW.5,
Menteng, Kec. Menteng, Kota Jakarta
Pusat, Daerah Khusus Ibukota Jakarta
10310
Telp: (021) 31935350

• **JAPAN**

Jl. M.H. Thamrin No.24, RT.9/RW.5,
Gondangdia, Kec. Menteng, Kota
Jakarta Pusat, Daerah Khusus Ibukota
Jakarta 10350
Tel: (021) 3192430

• **NIGERIA**

Jl. Taman Patra XIV 11-11-A, Kuningan
- South Jakarta 12950, RT.1/RW.4, East
Kuningan, Setiabudi, South Jakarta
City, Jakarta 12950 Telp: (021) 5260922

• **AFGHANISTAN**

Jl. Dr. Kusuma Atmaja No.15, RT.9/
RW.4, Menteng, Kec. Menteng, Kota
Jakarta Pusat, Daerah Khusus Ibukota
Jakarta 10310
Telp. +62-21-314-3169.
E-mail. afghanembassy_jkk@yahoo.
com. afghanembassy_indo@yahoo.
com.

• **BRUNEI DARUSSALAM**

Jl. Patra Kuningan IX No.3, RT.6/RW.4,
Kuningan Tim., Kecamatan Setiabudi,
Kota Jakarta Selatan, Daerah Khusus
Ibukota Jakarta 12950

Telp: (021) 29110242

Telp: (021) 5224947

• KENYA

Jl. Mega Kuningan Barat No.3, RT.5/
RW.2, Kuningan, Kuningan Tim.,
Kecamatan Setiabudi, Jakarta, Daerah
Khusus Ibukota Jakarta 12950

Telp: (021) 29542704

• YEMEN

Subang No.18, RT.4/RW.4, Menteng,
Kec. Menteng, Kota Jakarta Pusat,
Daerah Khusus Ibukota Jakarta 10310

Telp: (021) 3108029

• BANGLADESH

Jl. Denpasar Raya No.III A/13, RT.7/
RW.2, Kuningan, Kuningan Tim.,
Kecamatan Setiabudi, Kota Jakarta
Selatan, Daerah Khusus Ibukota Jakarta
12950

Telp: (021) 5262173

• KAZAKHSTAN

Jl. Besakih Blk. A No.1, RT.8/RW.3,
Kuningan, Kuningan Tim., Kecamatan
Setiabudi, Kota Jakarta Selatan, Daerah
Khusus Ibukota Jakarta 12950

Telp: (021) 29023888

• CZECH

Jl. Gereja Theresia No.20, RT.7/RW.4,
Gondangdia, Kec. Menteng, Kota
Jakarta Pusat, Daerah Khusus Ibukota
Jakarta 10350

Telp: (021) 2396112

• MALAYSIA

Jl. H. R. Rasuna Said Kav.X/6 No.1-
3 RT.7/RW.4 Kuningan, RT.7/RW.4,
Kuningan, Karet Kuningan, Kecamatan
Setiabudi, Kota Jakarta Selatan, Daerah
Khusus Ibukota Jakarta 12950

• PANAMA

World Trade Center Lt. 13, Jl. Jend.
Sudirman, RT.8/RW.3, Kuningan, Karet,
Kecamatan Setiabudi, Kota Jakarta
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• PAKISTAN

Jalan Mega Kuningan Barat, Block
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Kuningan Tim., Kecamatan Setiabudi,
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• SINGAPORE

Jl. H. R. Rasuna Said Blok X-1 No.1-2,
RT.8/RW.3, Kuningan, Kuningan Tim.,
Kecamatan Setiabudi, Kota Jakarta
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• SWEDEN

Menara Rajawali Lantai 9 Kawasan
Mega Kuningan Lot 5.1, Kuningan,
RT.5/RW.2, Kuningan, Kuningan Tim.,
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• SOMALIA

GEDUNG SMESCO, 14FL, Jl. Gatot
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Selatan, Daerah Khusus Ibukota Jakarta
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Telp: (021) 79192006

• **BRAZIL**

Menara Mulia Lt.16, Jl. Jend. Gatot Subroto Kav. 9, RT.2/RW.4, Karet Semanggi, RT.2/RW.4, Karet Semanggi, Kecamatan Setiabudi, Kota Jakarta Selatan, Daerah Khusus Ibukota Jakarta 12930 Telp: (021) 5265656

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• **PHILIPPINES**

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• **GAMBIA**

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• **ITALY**

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• **CROATIA**

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2. Emergency contacts

In case of emergency, you can contact these phone numbers for help.

	Services	Phone Number
1	Universitas Negeri Malang	0341-551312
2	Office of International Affairs	0341-584759
3	Police Office	0341-325900 or 0341-356666
4	Fire Brigade	0341-340414
5	Hospital (Saiful Anwar Hospital)	0341-362101
6	Immigration Office	0341-482233
7	Railway Station	0341-362208
8	Red Cross Office	0341-364617
9	Search and Rescue Office	0341-357111
10	Taxi	0341-474747 or 0341-488888
11	Terminal Arjosari	0341-493826

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Universitas Negeri Malang

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YouTube : OIA HI



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2023